

PLEASE COMPLETE THE FORM AND INCLUDE IT IN YOUR RETURN

Print and complete the return form, ensuring you fill out the product information for each returned jewellery. Securely pack the jewellery in its original packaging, and make sure to include the return form. If the form is not included in your parcel then there may be a delay in processing your return.

NAME

ORDER NUMBER

EMAIL ADDRESS

RETURN POSTAGE ADDRESS (FOR REPAIR / REPLACEMENT ONLY)

LIST ALL RETURNING PRODUCTS

Please fill out the table below with the products you wish to return, the most appropriate returning reason from the list on the right and mark your ideal outcome. If you have any question or need additional help please contact our customer service team at returns@sarracollections.com

Returning reasons

1. Wrong item | 2. Quality issues | 3. Faulty item
4. Shipping issues | 5. Not as described | 6. Wrong size
7. Changed my mind

PRODUCT CODE

RETURNING REASON

IDEAL OUTCOME

REPAIR / REPLACEMENT / REFUND

REPAIR / REPLACEMENT / REFUND

REPAIR / REPLACEMENT / REFUND

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REPAIR / REPLACEMENT / REFUND

CONSIDER THESE BEFORE YOU RETURN YOUR JEWELLERIES

- You are responsible for the jewellery until we receive it, so retain the shipment receipt and tracking number for reference.
- Jewellery should be in its original condition, unworn, with all packaging, accessories, tags, and other items included.
- Jewellerries should be shipped within a reasonable time after receiving this form to avoid cancellation of the return.
- Return shipments are at your own expense.
- Due to hygiene reasons, we cannot accept returns of earrings.

SHIPPING ADDRESS

SARRA JEWELLERY BOUTIQUE

LEOFOROS GRAMMOU 51
45445 IOANNINA
GREECE

ADDITIONAL COMMENTS